

SHIPPING & RETURNS

Every order is carefully prepared and packaged to arrive in impeccable condition.

We offer delivery to selected destinations worldwide. Shipping options and estimated delivery times are displayed at checkout based on your delivery address.

Once your order has been dispatched, you will receive a confirmation email with tracking information.

DELIVERY TIMES

Service	Estimated Delivery
Standard Delivery	3–7 business days
Express Delivery	1–3 business days
International Delivery	5–10 business days

Delivery times are estimates and may vary during seasonal periods, launches, or circumstances beyond our control.

DUTIES & TAXES

International orders may be subject to customs duties, import taxes, or local charges. These costs are the responsibility of the customer unless otherwise stated at checkout.

RETURNS

We want every piece to be exactly right. If your purchase is not suitable, you may request a return within **14 days of delivery**.

- Unworn and unused
- Returned in original condition
- All original tags and packaging included
- Free from marks, stains, fragrances, or alterations
- Footwear should be tried on indoors and returned in its original box
- Bags and accessories should include dust bags, cards, protective packaging, and accompanying materials

NON-RETURNABLE ITEMS

For hygiene and product-protection reasons, certain items may not be eligible for return, including personalised pieces, final-sale items, and products marked as non-returnable at the time of purchase.

EXCHANGES & REFUNDS

Once your return has been received and inspected, we will notify you of the outcome. Approved refunds will be issued to the original payment method. Please allow additional time for your bank or payment provider to process the refund.

For exchanges, availability cannot be guaranteed. We recommend placing a new order for the desired size or style.

FINAL SALE

Items purchased during a final-sale promotion are not eligible for return or exchange unless required by applicable law.

For assistance with a return, please contact our Client Services team.

SIZE GUIDE

Our collections are designed with a considered, contemporary silhouette. Because fit can vary between styles, we recommend reviewing the product-specific fit notes before ordering.

CLOTHING

International	XS	S	M	L	XL	XXL
Chest	86–91	91–96	96–101	101–106	106–112	112–118
Waist	71–76	76–81	81–86	86–91	91–97	97–103
Hip	86–91	91–96	96–101	101–106	106–112	112–118

Measurements are intended as a general guide. Please refer to the individual product page for the most accurate fit information.

FOOTWEAR

EU	UK	US
36	3	5
37	4	6
38	5	7
39	6	8
40	7	9
41	8	10
42	9	11
43	10	12
44	11	13
45	12	14

If you are between sizes, we recommend checking the product-specific fit recommendation.

HOW TO MEASURE

Chest: Measure around the fullest part of your chest, keeping the tape level.

Waist: Measure around your natural waist without pulling the tape tightly.

Hips: Measure around the fullest part of your hips.

Foot: Measure from the heel to the longest toe while standing.

FIT NOTES

Our pieces may be designed for a relaxed, regular, or tailored fit. Please check the product description for the recommended fit before selecting your size.

If you are unsure between two sizes, our Client Services team can assist with personalised sizing guidance.

ORDER CARE

Luxury pieces are designed to be worn, lived in, and kept for years. Proper care helps preserve their shape, finish, and character.

Always follow the care instructions provided on the individual garment or product label.

CLOTHING

- Wash only according to the care label.
- Avoid excessive washing where possible.
- Use a gentle detergent suitable for the fabric.
- Do not expose delicate fabrics to high heat unless specifically instructed.
- Allow garments to rest between wears to maintain their shape.
- Store knitwear folded rather than hanging.

For tailored pieces, structured garments, and delicate materials, professional cleaning may be recommended.

FOOTWEAR

- Allow footwear to air naturally after wear.
- Keep away from direct heat and prolonged moisture.
- Use appropriate shoe trees where suitable.
- Clean according to the material of the shoe.
- Store in the original box or dust bag when not in use.

Avoid wearing delicate footwear in conditions for which it was not designed.

BAGS

- Store bags upright where possible.
- Keep them in their original dust bag when not in use.
- Avoid overfilling, as this can alter the structure.
- Protect leather and other sensitive materials from prolonged contact with water, oils, and cosmetics.
- Keep away from direct sunlight and sources of heat.

When storing a structured bag, lightly fill it with acid-free tissue or a suitable soft material to help retain its shape.

LEATHER & SUEDE

Natural leather will develop character with wear. Minor variations, creasing, and tonal changes are part of the material's natural character.

Keep leather away from excessive moisture. Suede should be brushed gently with an appropriate suede brush and protected from water.

Do not use household cleaning products on luxury leather goods.

SPORTSWEAR

Performance garments should be washed according to their care labels. Avoid fabric softeners when they may affect technical materials or moisture-management properties.

Turn technical garments inside out before washing where appropriate and allow them to dry naturally.

A LASTING WARDROBE

Treat each piece with care, store it thoughtfully, and avoid unnecessary exposure to heat, moisture, friction, and harsh chemicals.

For specialised care or restoration, please contact our Client Services team before attempting treatment yourself.